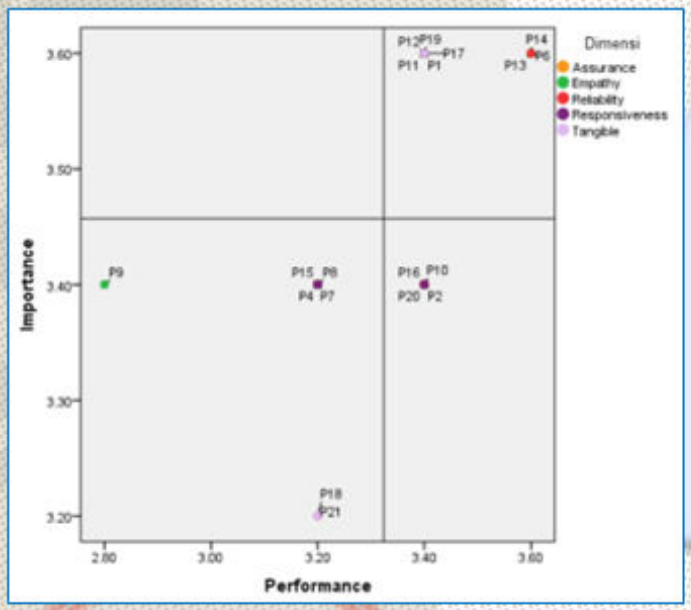
LECTURER SATISFACTION SURVEY
MASTER PROGRAM OF MATHEMATICS EDUCATION (MPME)



UNESA management has implemented the following components very well.

1. P2: Availability of services to support higher education tridharma activities, administration and services for online and offline information needs accurately and satisfactorily.
2. P10:Accessibility in accessing information systems via SSO.
3. P16: The responsiveness of LPPM administrative services in handling research and PKM problems.
4. P20: Accuracy of research output and PKM in accordance with guidelines and SOPs according to the scheme.

UNESA management has implemented quite well the following components.

1. P3, namely the ease of management services in implementing the Tridharma of Higher Education.
2. P4, namely the services of leaders and/or persons in charge who are authorized to support the implementation of the Tridharma of Higher Education.
3. P5, namely excellent management service at PT is carried out in accordance with procedures.
4. P7, namely clarity of the lecturer performance evaluation mechanism in accordance with the SOP.
5. P8, namely accuracy in the promotion process, career development, and lecturer rights.
6. P9, namely providing remuneration fairly and transparently.
7. P15, namely the suitability of the proposed proposal with the research roadmap and PKM (study program, faculty and university).
8. P18, namely the accuracy of disbursement of research funds and PKM.
9. P21, namely the suitability of PKM output to community needs.



UNESA management has implemented the following components well.

1) P1: Ease of obtaining information to support Higher Education Tridharma activities.
2) P6: Suitability of the recruitment, selection and dismissal process for lecturers in accordance with requirements planning and applicable SOPs.
3) P11: Adequate quantity and quality of facilities and infrastructure that support tri dharma activities (buildings, laboratories, classrooms, libraries, polyclinics, parking, etc.).
4) P12: Clarity of financial guidelines in all types of salary deductions and remuneration.
5) P13: Accurate salary disbursement, lecturer certification and 30% remuneration every month.
6) P14: Involvement of lecturers in preparing the Business Budget Plan.
7) P17: Openness of the results of proposal assessment, implementation, up to the final research report and PKM.
8) P19: Consistency of rules regarding the implementation and activities of research monitoring and evaluation and PKM.